**Purchasing a season ticket on the new Future Ticketing system.**

**Establishing the relevant page.**

1. Firstly, establish if you are looking to purchase a new season ticket or renew an existing season ticket from the 2023/24 season.

Supporters looking to **renew** their season ticket from 2023/24 should visit the [renewal page](https://yorkcityfootballclub.co.uk/season-ticket-renewal/).

This page is strictly for the renewal of season tickets only.

Those looking to [purchase a new season ticket](https://yorkcityfootballclub.co.uk/purchase-season-tickets/), or car parking pass, should use the relevant page.

The [renewal page](https://yorkcityfootballclub.co.uk/season-ticket-renewal/) requires an email address that was previously linked to a 2023/24 season ticket, in order to unlock a held seat during the dated periods.

Don’t know your email address, or didn’t have one linked? Please contact the ticket office in the first instance via [tickets@yorksmc.co.uk](mailto:tickets@yorksmc.co.uk) or on [01904 950950](tel:01904950950).

**Selecting / retaining a seat.**

1. A screenshot of a football field

   Description automatically generatedOnce a correct email address has been entered on the renewal page, or you have selected to purchase a new season ticket, the stadium plan should show.

A view of the stadium plan on Future Ticketing.

A red and green background with a circle

Description automatically generatedThose inputting an email address linked to a 2023/24 season ticket should have their seat/s highlighted already - just look for the pin.

An example of a seat pin – indicating a selected seat.

From here, choose the seat you wish to sit in (or retain).

If wishing to retain, select the seat and price band, and simply scroll down and press ‘Add to Basket and Go To Checkout’.

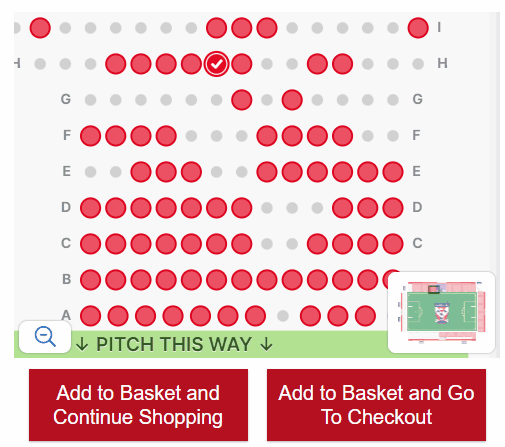
Looking to move seat? Firstly, select your preferred block.

A screenshot of a football game

Description automatically generatedFrom there, available seats per row within the block will show in red.

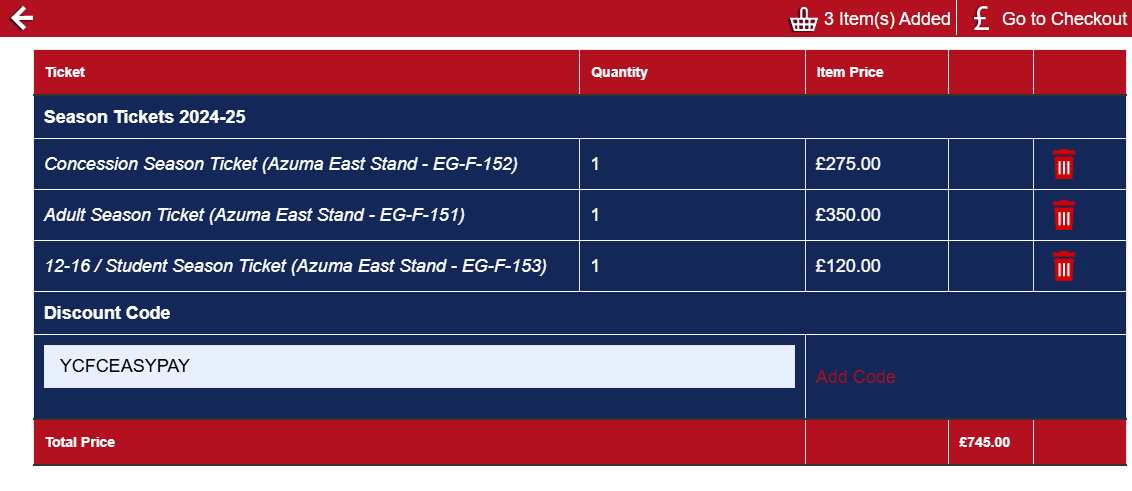
After selecting preferred seat/s, choose the relevant pricing band/s depending on age for the user/s of the season ticket/s.

If renewing a season ticket, and your price band has changed, please click into your seat and change to the correct pricing band accordingly.

Changing your price band on a held season ticket renewal seat.

**Checking out.**

1. Once the preferred seats are selected – click ‘Add to Basket and Go To Checkout’.

Supporters looking to utilise our newly offered monthly direct debit service should input code ’YCFCEASYPAY’ to the discount code section, and press ‘add code’.

If you are not utilising direct debit payments and wish to pay in full, this is still an option, just progress by filling out the relevant details and entering banking details.

The ‘YCFCEASYPAY’ code is only for those wishing to pay monthly.

After applying the code (or choosing not to), scroll down to fill in the relevant details associated with the purchaser, and season ticket/s which are being purchased.

Please ensure that these details are filled out correctly per season ticket.

The Terms and Conditions associated with the transaction are also available to read before proceeding to checkout – please ensure this is read.

After agreeing to the Terms and Conditions, the bill payer should enter the relevant bank details, making a secure payment through the online platform.

If you have taken the opportunity to pay for your season ticket in monthly instalments using code ‘YCFCEASYPAY’, the club will be in direct contact with you to set up appropriate payment arrangements.

The plan for direct debit payments is to take a monthly payment, every month, starting in August and taking the final payment in March.

Please note there will be a £5 administration charge per ticket (when using ‘YCFCEASYPAY’) added onto the first payment in August.

After confirming your purchase, a copy of your order will be sent to the email address used.

If you have any queries in the meantime, please contact York Stadium Management Company’s Ticket Office on [tickets@yorksmc.co.uk](mailto:tickets@yorksmc.co.uk) or on [01904 950950](tel:01904950950).

Video tutorials on how to use the new Future Ticketing system to purchase a season ticket are also available here.