

York City FC

End of Season Supporter Survey 2024/25

Results



We are York City Football Club.



We want everyone to feel welcome.



We want everyone to have a great time when they come to the LNER Community Stadium.

York City FC

LNER Community Stadium | Kathryn Avenue | York | YO32 9AF

Phone: 01904 624447

E-Mail: enquiries@yorkcityfootballclub.co.uk
www.yorkcityfootballclub.co.uk

<u>Registered in England: 04689338</u> <u>VAT Registration Number: 809336031</u>



In June 2025 we asked our supporters to tell us what they think about us.



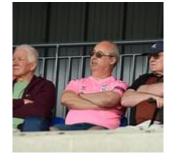
709 supporters told us what they think.



Most of the supporters who told us what they think are adults, aged between 36 and 50.



Most of the supporters who told us what they think are male.



Most of the supporters who told us what they think come to matches with other adults.



Most of the supporters who told us what they think thought that our Media content was good or really good. They mostly follow our X (formerly Twitter) social media account.





Supporters think that our customer service is better than average.



Most of the supporters who told us what they think do not buy a printed match day programme. Most of the supporters would like us to continue to produce one.



Most of the supporters had a positive opinion about the range of products in our Club Shop.



We have reduced the price of our Hospitality tickets for the 2025/26 season to £65 per person.

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People have given us lots of ideas for new activities for families and young supporters which you will see this season.



Most people told us that the volume and type of music in the stadium and on our Fan Zone stage is about right.



We are working on our half-time entertainment and will have something new for the season.