






York City FC

Mid-Season Supporter Survey 2025/26

Results

	<p>We are York City Football Club.</p>
	<p>We want everyone to feel welcome.</p>
	<p>We want everyone to have a great time when they come to the LNER Community Stadium.</p>

York City FC

LNER Community Stadium | Kathryn Avenue | York | YO32 9AF

Phone: 01904 624447

E-Mail: enquiries@yorkcityfootballclub.co.uk

Website: www.yorkcityfootballclub.co.uk

Registered in England: 04689338

VAT Registration Number: 809336031



In December 2025 we asked our supporters to tell us what they think about us.



640 supporters told us what they think.



Most of the supporters who told us what they think are adults, aged between 36 and 50.



Most of the supporters who told us what they think are male.



Most of the supporters who told us what they think come to matches with other adults.



Most of the supporters who told us what they think normally travel to home matches by car and park elsewhere.



Most of the supporters who told us what they think thought that our Media content was really good or excellent. They mostly follow our X (formerly Twitter) and Facebook social media accounts.



Supporters think that our customer service is better than average.



Most of the supporters who told us what they think do not buy a printed match day programme. Most of the supporters would like us to continue to produce one.



Most of the supporters had a positive opinion about the range of products in our Club Shop and that order processing speed was very good or excellent.

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Most people told us that our Hospitality offer was better than average.



Most people told us that the volume of announcements in the stadium is about right. They also told us that the volume of music in the stadium and on our Fan Zone stage is about right.



Most people told us that the price of food and alcohol at the stadium is expensive or very expensive.



Most people told us that our half-time entertainment was better than average.